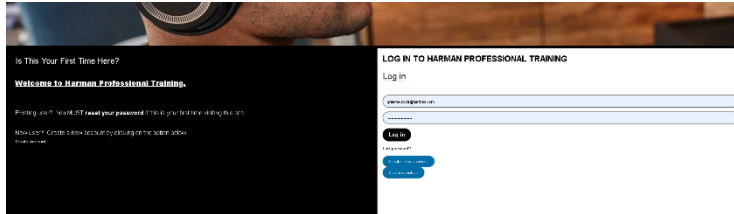
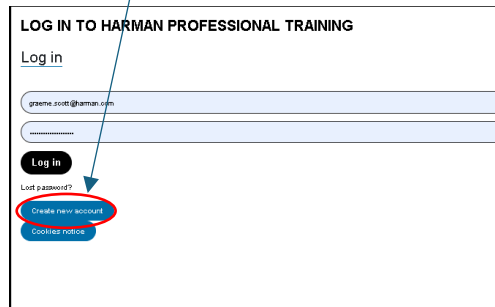


HARMAN Professional Training Portal FAQs

- How do I get to the HARMAN Pro Training LMS Portal?
 - To reach the HARMAN Pro training site please visit:
<https://training.harmanpro.com/login/index.php>



- How do I register for an account?

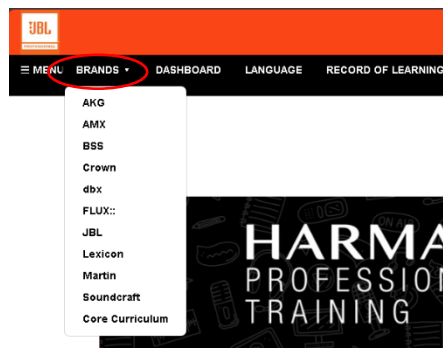


- To register for an account please visit <https://training.harmanpro.com/login/signup.php> and click on “Create new account”, then complete the required sign-up form.

- Where do I go if I want to view resources by brand (brand tiles)?
 - All our training is offered by product brand to access your desired brand training please visit <https://training.harmanpro.com> and select the brand tile.



- The brands can also be accessed via the drop-down menu found at the top left of the page.



- Once inside a brand what categories of training are available (online courses, in-person, etc. - the tiles)
 - Our training is offered in several formats. Online Courses, Instructor Led, Certification, Webinars and Product Videos.



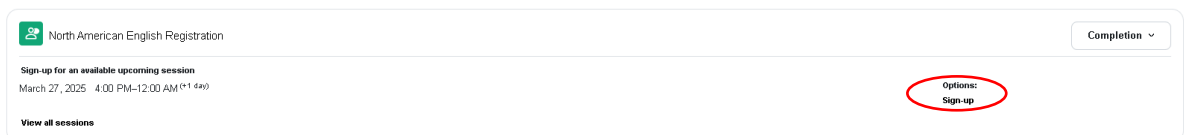
- Simply select the tile for the type of training you would like to undertake. You will then be able to view all available courses.
- How do I search for and register for an in-person course?
 - When you select the Instructor Led tile, you will be presented with all the Instructor Led courses that we have scheduled. Select the course of interest and you will arrive at the welcome page for that course. This contains all the information about the course, learning objectives, prerequisites, requirements etc.
 - You will also see an index of the regions in which the course currently has session scheduled.



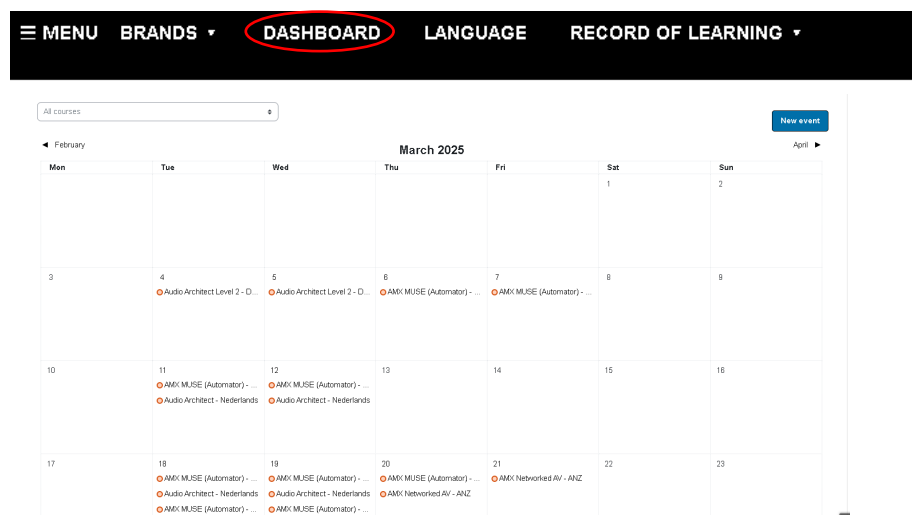
- Select your region to display scheduled classes and sign up for the session that fits your schedule.

English

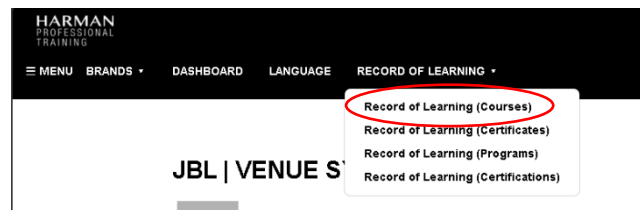
Remember, this course will not be considered complete until your instructor confirms your attendance at your session. Contact your instructor if you have questions.



- You can also view all scheduled classes via your personal dashboard. Here you will find a calendar, populated with all Instructor Led training sessions.



- How do I find my transcript once I've taken a course?
 - Once you have completed a training course, you can view your transcript by selecting “Record of Learning” and clicking on “Record of Learning (Courses)”



- How do I access my training certificates for courses I've taken?
 - To view/download any certificates you have achieved, select “Record of Learning” and click on “Record of Learning (Certificates)”

